CCH Axcess™ Document

Welcome to CCH Axcess Document 2020-5.0

This bulletin provides important information about the 2020-5.0 release of Document. Please review this bulletin carefully. If you have any questions, additional information is available on CCH Support Online.

New in this Release

Common Updates

We previously announced that CCH Axcess would discontinue support of Internet Explorer as of November 30, 2021. CCH Axcess desktop system requirements now reflect the following changes, effective with release 2020-5.0:

- CCH Axcess will now automatically install Microsoft Edge WebView2 Runtime if it is not present. This library is used by CCH Axcess, Microsoft Office, and many other desktop applications to display content from the web.

- Some features of CCH Axcess, such as online help and e-file status, have historically opened in Internet Explorer. Now, the CCH Axcess software will open using the default web browser selected in Windows.

- CCH Axcess started installing the Microsoft Visual C++ Redistributable with release 2019-5.0 in November, 2020. This library is no longer used by CCH Axcess and will be removed from the installation process in a future release. CCH Axcess will not remove this library from your computer because it may be used by other software.

2-Step Verification

All users using CCH Login must complete 2-Step Verification the first time they log in to the CCH Axcess desktop software following the 2020-5.0 release on October 31, 2021. If you selected "Trust this device" during login before this release, the device trust must be renewed because WebView2 has replaced Internet Explorer for this feature. 2-Step Verification Device Trust in other web browsers is not affected. Additionally, 2-Step Verification is not applicable to any account using Federated Services authentication for CCH Axcess.